



IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

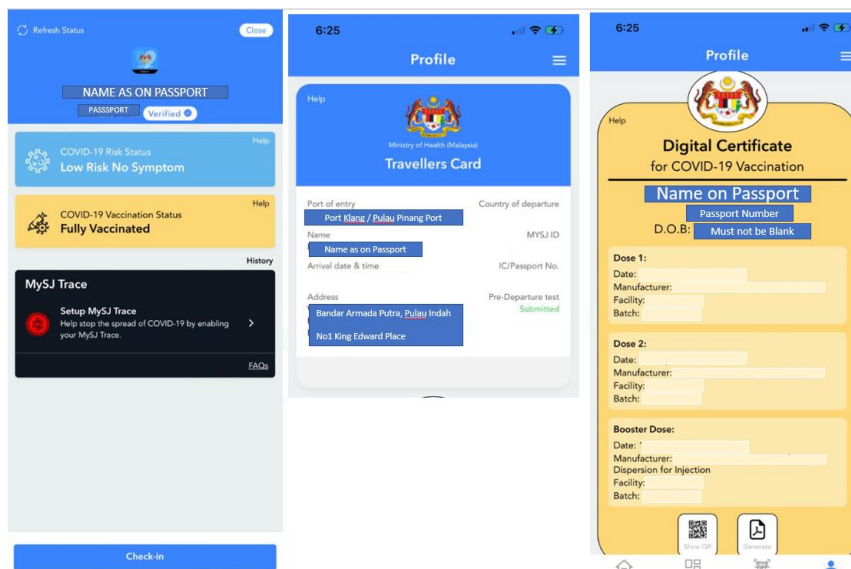
Dear Guests,

We are excited to welcome you to the Spectrum of the Seas. As part of the Malaysia Authorities requirement, all foreigners except Malaysians are required to download, activate, and register the MySejahtera within seven (7) days prior to departure. The application cannot be completed on the day of sailing as the system do require a few days to synchronize and approve by Malaysia Ministry of Health.

You are also required to complete the [Digital Pre-Departure Travellers Card](#) and receive a Traveller Card (BLUE) which will be required to be shown at point of check-in. A Traveller Card (RED) will allow you to sail but you will be required to sign a waiver form acknowledging you will be unable to go ashore when the ship is in port.

All guests who did not complete the Digital Pre-Departure Travellers Card for Malaysia will unfortunately be **denied disembarking in Malaysia Ports**. It is the guest's responsibility to ensure the pre-departure form is completed with the correct date, first day of entry to Malaysia of your cruise.

Please present the below three screens on your MySejahtera App for each individual guest to expedite your check-in process.



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IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

The first step is to complete the registration of the [MySejahtera Application](#) with your personal details, you will require to have your passport during the registration process. You can register using your mobile phone or email address.

We suggest that for adults, please register with your own mobile device to help expedite the in check-in process on the day of sailing.

You will be asked to input an address and postal code; you may input the port address for Klang on the four (4) nights cruise and the Penang address on the three (3) nights cruise.

Port Klang address: Bandar Armada Putra, Pulau Indra, Klang, Selangor.

Postal Code: 42009

If any guest who wish to remain on the ship in Port Klang, please input the first port of call address as shown above.

Penang address: No 1 King Edward Place, George Town, Penang.

Postal Code: 10300

The first screenshot shows the 'Get Started' button. The second screenshot shows the login and registration options, including fields for mobile number and password, and a 'Register Here' button. The third screenshot shows the 'Registration' screen with fields for 'Area/International Code' (Malaysia (+60)) and 'Contact Number', a CAPTCHA verification step, and a 'Register' button.



IMPORTANT INFORMATION FOR MALAYSIA

MySejahtera

MySejahtera



MySejahtera is a digital system implemented by the Malaysian Government to facilitate contact tracing efforts in response to the COVID-19 pandemic in Malaysia. It also serves as a vaccine passport.

Download here:



We are providing you the instructions to assist you with completing the vaccination information and digital Travel Card, please follow the steps on the following pages. If you require assistance, please contact below:

General Technical Support Matters :

Hotline

Email address

+60 3 76648838

Monday to Sunday

safetravel@myeg.com.my (9 am to 5 pm)

Closed on Malaysian public holidays

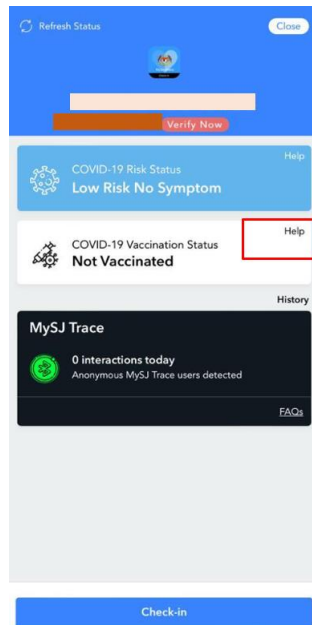
helpdesk@mysejahtera.org



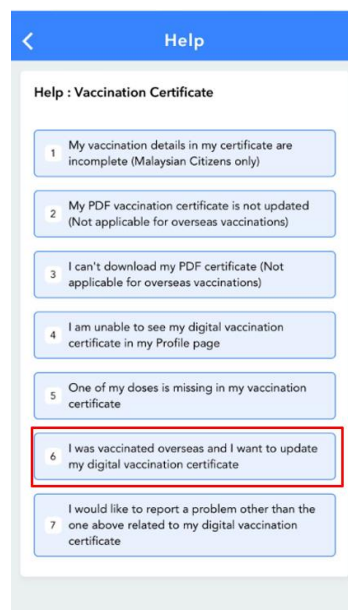
IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

How to upload your vaccination on the MySejahtera App?

1. Open the [MySejahtera App](#), you should see the screen below, click on Help.



2. The next box, answer number 6 to upload your vaccination information.





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3. Answer the “Questions” 1. First Dose needs to be updated, click Ya/Yes
 - 1.1 First Dose Vaccine Type.
 - 1.2 Date of First Dose
 - 1.3 Country
 - 1.4 First Dose Batch / Serial Number
 - 1.5 First Does Proof/Document Upload * **Here you upload your Vaccination Report.**

The image displays three sequential screenshots of the MySejahtera app's 'Questions' screen, illustrating the steps to update vaccination information.

Screenshot 1 (Left): Shows the initial 'Questions' screen with four questions, each with 'Tidak / No' and 'Ya / Yes' radio button options.

- 1. Dos Pertama perlu dikemaskinikan
First Dose needs to be updated
- 2. Dos Kedua perlu dikemaskinikan
Second Dose needs to be updated
- 3. Dos Penggalak Pertama perlu dikemaskinikan
First Booster Dose needs to be updated
- 4. Dos Penggalak Kedua perlu dikemaskinikan
Second Booster Dose needs to be updated

Screenshot 2 (Middle): Shows the 'Ya / Yes' option selected for question 1. A dropdown menu for '1.1 Jenama First Dose' (First Dose Vaccine Type) is open, listing Pfizer, Sinovac, Oxford Astrazeneca, Sinopharm, and Moderna. The 'OK' button is highlighted.

Screenshot 3 (Right): Shows the 'Ya / Yes' option selected for question 1. The subsequent questions are highlighted with red boxes and arrows indicating the input steps:

- 1.1 Jenama First Dose
First Dose Vaccine Type: Select your vaccination
- 1.2 Tarikh Dos Pertama
Date of First Dose: Input the date vaccinated (02-06-2022)
- 1.3 Negara
Country: Select your country
- 1.4 Nombor Kelompok / Siri Dos Pertama
First Dose Batch / Serial Number: Enter dose batch number
- 1.5 Bukti / Dokumen Dos Pertama
First Dose Proof / Document Upload: Upload copy of vaccination report

Each screenshot includes 'Cancel' and 'Submit' buttons at the bottom.



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4. Continue the same for second Dose and your Booster Shot.

Questions

2. Dos Kedua perlu dikemaskinikan
Second Dose needs to be updated

☐ Tidak / No
☒ Ya / Yes

2.1 Jenama Dos Kedua
Second Dose Vaccine Type

Select your vaccination

2.2 Tarikh Dos Kedua
Date of Second Dose

02-06-2022 Input the date vaccinated

2.3 Negara
Country

Select your country

2.4 Nombor Kelompok / Siri Dos Kedua
Second Dose Batch / Serial Number

Enter dose batch number

2.5 Bukti / Dokumen Dos Kedua
Second Dose Proof / Document Upload

Upload copy of vaccination report

Cancel Submit

5. Please also ensure you include your Booster dose (age 18 years and above).

Questions

3. Dos Penggalak Pertama perlu dikemaskinikan
First Booster Dose needs to be updated

☐ Tidak / No
☒ Ya / Yes

3.1 Jenama Dos Penggalak Pertama
First Booster Dose Vaccine Type

Select your vaccination

3.2 Tarikh Dos Penggalak Pertama
Date of First Booster Dose

02-06-2022 Input the date vaccinated

3.3 Negara
Country

Select your country

3.4 Nombor Kelompok / Siri Dos Penggalak Pertama
First Booster Dose Batch / Serial Number

Enter dose batch number

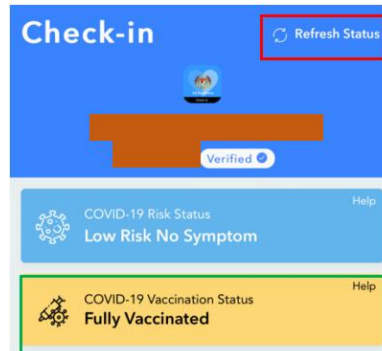
3.5 Bukti / Dokumen Dos Penggalak Pertama
First Booster Dose Proof / Document Upload

Upload copy of vaccination report



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Once you have completed uploading your vaccination data, you should click on Refresh and your Vaccination status should update as “Fully Vaccinated”.



Kindly take note even though Malaysia will also accept COVID-19 vaccines that are not listed under the World Health Organisation’s Emergency Use Listing, however, for sailing out of Singapore all International Guests should follow the [SafeEntry](#) to Singapore and the approved Vaccinations.

The following vaccinations will not be approved to sail on Spectrum of the Seas at this time:

Sputnik V, Zifivax, EpiVacCorana, and CanSino

Fully Vaccinated Status 1,2				
Number of Doses Required According to Vaccination Status				
Vaccine Type	Complete Primary Dose	Individual		Effective Period of Vaccination Status After Last Injection
		Full Vaccinated (based on age)		
		18 (yr 2004) < 60 years old (yr 1963)	60 years old (yr 1962 & before)	
* CoronaVac (Sinovac) * Covilo (Sinopharm)	2 doses	3 doses		Primary dose injection: 14 days Booster dose Injection: Immediate after
* Comirnaty (Pfizer-BioNTech) * COVID-19 AstraZeneca (Oxford-AstraZeneca) * Spikevax (Moderna)	2 doses	2 doses	3 doses	
* COVID-19 Janssen (Johnson & Johnson)	1 dose	1 dose	2 doses	
* Other vaccines (Covaxin, Covishield, Novavax)	According to authorities of manufacturing countries' approval			

Note:	1 The vaccines type, vaccines brand and definition of fully vaccinated above is subject to current MOH's recommendations and will be updated from time to time. For other vaccines recognized by World Health Organisation's Emergency Use Listing, definition of fully vaccinated is subject to the approval of the authorities of the producing country (lists of types and brands of vaccines will be updated from time to time).
	2 All recipients of Sinovac and Sinopharm vaccines aged 18 years and above as well recipients of all primary dose vaccine types aged 60 years and above will lose their Fully Vaccinated Status in their MySejahtera application if they have not received their booster dose starting 1 April 2022. However, primary dose vaccine history will remain available in the MySejahtera application.
	3 For the group of Individual described above (2), they are still allowed to perform activities that are permitted for Individual who have received complete primary dose vaccination.



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Please note that Dependents are required to complete the MySejahtera application including upload of the individual vaccination record and Traveller Card.

See below to add Dependents, vaccinations or you can see the link to [the video](#).

The image displays three screenshots of the MySejahtera mobile application interface. The first screenshot shows the main dashboard with various service icons like COVID-19 Status, Vaccination, Self Report, Traveller, Infectious Disease Tracker, Helpdesk, Manage Dependents, Health Facilities, and More. Below the dashboard is a 'Things to know' section with a CPRC KKM announcement dated 4 Jul 2022, 3:02 PM, regarding individual responsibility for Influenza-Like-Illness (ILI) and a link to <http://www.infosihat.gov.my>. The second screenshot shows the 'Manage Dependents' screen, which is currently empty. The third screenshot shows the 'Add dependents' screen, which prompts the user to 'Enter your dependent's details'. The form includes fields for Full name, Relation, Gender, Citizenship (Malaysian/Non-Malaysian), Passport No., Date of Birth, Current Address (Bandar Armada Putra, Pulau Indah), Postcode (42009), and State (Selangor). At the bottom of the form are buttons for 'Cancel', 'Add another', and 'Save'.

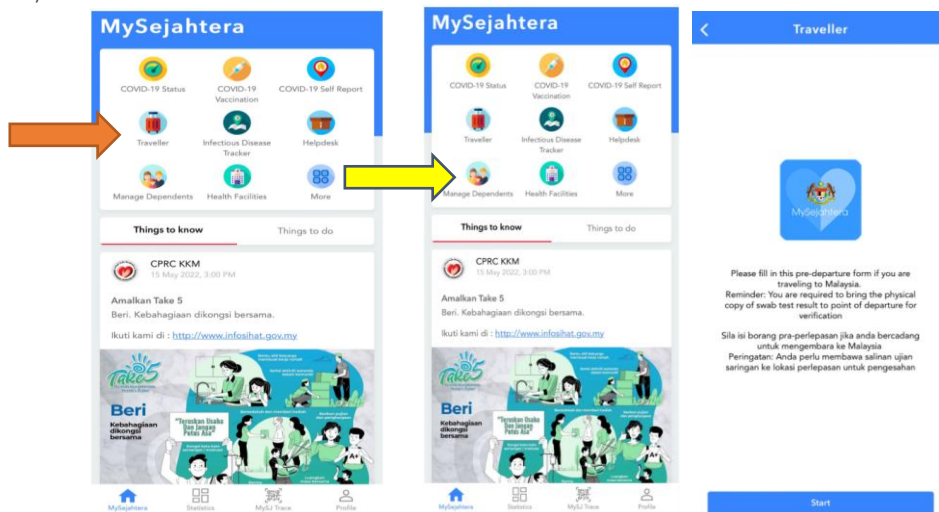


IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

GUIDE TO COMPLETE THE MYSEJAHTERA TRAVELLERS CARD

Steps to find the Digital Pre-Departure Form (DPDF)

1. Remember you have to Download the [MySejahtera application](#).
2. Fill-up the digital pre-departure form via the 'Traveller' icon on MySejahtera and add Dependents if any.



1. Please state your national. * *Sila nyatakan warganegara anda.* *
 - Malaysian / Warganegara Malaysia
 - Non-Malaysian/ Bukan Warganegara

2. Please select your citizenship * *Sila pilih kewarganegaraan anda**

SCROLL TO CLICK ON YOUR CITIZENSHIP



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3. Passport No * *No. Pasport **

e.g. : AB12345/ contoh: AB12345

INPUT YOUR PASSPORT NUMBER

3. Passport No *
*No. Pasport **

e.g. : AB12345 / contoh: AB12345

4. Occupation * *Pekerjaan **

- Select / Pilih

SCROLL TO SELECT

Professional / Profesional

Manager / Pengurus

Technician and Associate
Professional / Juruteknik dan
Profesional Bersekutu

Clerical Support Worker /
Kerani

Cancel OK

5. Age * *Umur **

INPUT YOUR AGE BEFORE YOUR NEXT BIRTHDAY

6. Gender * *Jantina*

SELECT OPTION

Male / Lelaki ✓

Female / Perempuan

Cancel OK

7. Purpose of Travel * *Tujuan lawanta **

SELECT Holiday / Percutian



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Holiday / Percutian ✓

Business / Perniagaan

Visit Friend Or Relative /
Melawat kenalan atau saudara

In transit / Dalam transit

Conference or Exhibition /
Konferens atau Pameran

Cancel OK

8. Do you travel to Malaysia at least three (3) times in a week? * *Adakah anda memasuki ke Malaysia lebih daripada tiga (3) dalam seminggu? **

SELECT Yes or No

Yes / Ya

No / Tidak

Cancel OK

9. Place of Departure * *Tempat Perlepasan **

SCROLL TO SELECT Singapore

Serbia

Seychelles

Sierra Leone

Singapore ✓

Slovakia

Cancel OK

10. Mode of travel * *Kaedah pengembaraan **

SCROLL TO SELECT Sea/Laut



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Air / Udara

Land / Darat

Sea / Laut ✓

Cancel OK

10.1 Port of Arrival * *Tempat Ketibaan* *

SCROLL to Select

Port Klang / Pelabuhan Klang

Port Stulang / Pelabuhan Stulang

Pulau Pinang Port / Pelabuhan Pulau Pinang ✓

Pulau Redang Port / Pelabuhan Pulau Redang

Cancel OK

3 Nights cruise

**Pulau Pinang
Port**

Port Dickson Port / Pelabuhan Port Dickson

Port Klang / Pelabuhan Klang ✓

Port Stulang / Pelabuhan Stulang

Pulau Pinang Port / Pelabuhan Pulau Pinang

Cancel OK

4 Nights cruise

Port Klang

11. Flight/Vessel/Vehicle No. * *No. Penerbangan/Kapa/Kenderaan.* *

Input Spectrum of the Seas

11. Flight/Vessel/Vehicle No. *
No. Penerbangan/Kapal/Kenderaan. *

Spectrum of Seas

12. Departure Date. * *Tarikh Berlepas.* *

SCROLL to select Date of ship sailing date and departure time as 17:00

12. Departure Date. *
Tarikh Berlepas. *

19 May 2022 17:00

13. Arrival Date and Time * *Tarikh dan Masa Ketibaan* *

SCROLL to select the date and time as follows:



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- 3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

13. Arrival Date and Time *
*Tarikh dan Masa Ketibaan **

20 May 2022 16:00

- 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

13. Arrival Date and Time *
*Tarikh dan Masa Ketibaan **

20 May 2022 8:00

Note: If any guest who wish to remain on the ship in Port Klang and not go ashore, the arrival date is the date upon ship arrival to Port Klang. You must not enter the Penang date of arrival.

14. Address of Stay in Malaysia * *Alamat Tempat Tinggal di Malaysia **

Enter the address options:

- 3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

14. Address of Stay in Malaysia *
*Alamat Tempat Tinggal di Malaysia **

No1 King Edward Place

- 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

14. Address of Stay in Malaysia *
*Alamat Tempat Tinggal di Malaysia **

Bandar Armada Putra, Pulau Indah

15. State * *Negeri **

SCROLL to Select

Pahang	
Perak	
Perlis	
Pulau Pinang	✓
Sabah	
Sarawak	
Cancel	OK

3 Nights cruise
Pulau Pinang

Sabah	
Sarawak	
Selangor	✓
Terengganu	
W.P. Kuala Lumpur	
W.P. Labuan	
Cancel	OK

4 Nights cruise
Selangor



IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

15.1 District * *Daerah* *

SCROLL to Select

Barat Daya
Seberang Perai Selatan
Seberang Perai Tengah
Seberang Perai Utara
Timur Laut ✓
Cancel OK

3 Nights cruise

Timur Laut

Gombak
Klang ✓
Kuala Langat
Kuala Selangor
Petaling
Cancel OK

4 Nights cruise

Klang

16. Postcode * *Poskod* *

Enter below options:

3 Nights cruise

10300

16. Postcode *
*Poskod **
10300

4 Nights cruise

42009

16. Postcode *
*Poskod **
42009

17. Name of Contact in Malaysia. * *Nama Orang untuk dihubungi di Malaysia. **

Rosman Jaffar

17. Name of Contact in Malaysia. *
*Nama orang untuk dihubungi di Malaysia. **
Rosman Jaffar

18. Phone Number of contact in Malaysia. * *No Tel orang untuk dihubungi di Malaysia. **

+60137080331

18. Phone Number of contact in Malaysia. *
*No Tel orang untuk dihubungi di Malaysia. **
+60137080331



IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

19. How many doses of COVID-19 vaccine have you received? * Berapa dos vaksin COVID-19 yang anda telah terima?*

SCROLL TO SELECT accordingly.

None / Tiada	
One (1) dose / Satu dos	
Two (2) doses / Dua dos	
Three (3) doses / Tiga dos	
More than three doses / Lebih dari tiga dos	
Cancel	OK

20. Please state the name of COVID-19 vaccine you have received. * *Nyatakan nama vaksin COVID-19 yang telah anda terima.* *

Apakah jenis vaksin COVID-19 yang anda telah terima?*

Note: If you are exempted from vaccination, please select option: *Exempted*

If you have not received COVID-19 vaccine, please select: *None*

Jika anda dikecualikan dari mengambil vaksin atas sebab perubatan, sila pilih: Dikecualikan
Jika anda belum pernah menerima sebarang vaksin COVID-19 vaccine, sila pilih: Tiada



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Pfizer	<input type="checkbox"/>
Sinovac	<input type="checkbox"/>
AstraZeneca	<input type="checkbox"/>
Sinopharm	<input type="checkbox"/>
Moderna	<input type="checkbox"/>
Janssen	<input type="checkbox"/>
Sputnik-V	<input type="checkbox"/>
Sputnik Light	<input type="checkbox"/>
CanSino	<input type="checkbox"/>
COVAXIN	<input type="checkbox"/>
Zifivax	<input type="checkbox"/>
epivaccorona	<input type="checkbox"/>
CoviVac	<input type="checkbox"/>
Nuvaxovid	<input type="checkbox"/>
Others / Lain - lain	<input type="checkbox"/>
Exempted / Dikecualikan	<input type="checkbox"/>
None / Tiada	<input type="checkbox"/>

21. Have you been infected with COVID-19 in the past 60 days? (from the date you are tested positive until the date of departure)* *Adakah anda pernah dijangkiti COVID-19 dalam tempoh 60 hari? (dari Tarikh anda disahkan positif sehingga Tarikh anda berlepas)**

Note: If you answer yes to the above, you are advised to perform RTK-antigen test 2 days before departure.

Jika anda menjawab YA untuk soalan di atas, anda dinasihatkan untuk menjalani ujian RTK-angiten 2 hari sebelum berlepas.

SELECT / Pilih Yes or No

Yes / Ya	
No / Tidak	
Cancel	OK



- Adakah anda pernah mengalami gejala-gejala berikut dalam tempoh 14 hari yang lepas? **

Yes / Ya

No / Tidak

Cancel OK

- [Cancel](#) [Submit](#)

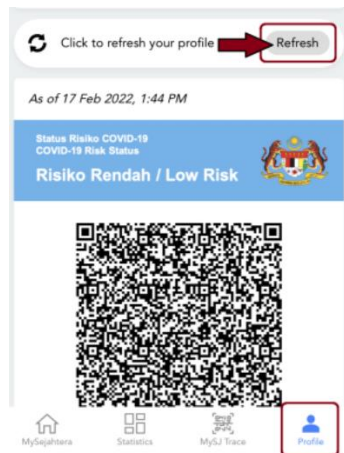
- This screenshot shows two overlapping white dialog boxes on a blurred background of the app interface. The foreground dialog box is titled 'Note' and contains the text 'Please ensure all details are accurate before submitting.' It has two buttons at the bottom: 'Cancel' in blue and 'OK' in blue. The background dialog box is titled 'Please ensure that all information provided is correct. False declaration made by you is an offence under the Section 22.(d) of Prevention and Control of Infectious Disease Act 1988 [Act 342] and if convicted may be punishable with imprisonment or fine or both, under Section 24 of the same Act.' It has a single 'OK' button at the bottom right.

- Go to “Profile” and Click on “Refresh” button



IMPORTANT INFORMATION FOR MALAYSIA

MySejahtera



Questions

5. Where are you currently staying? *
Dimanakah tempat tinggal semasa anda? *

23 USJ 4/1A

THANK YOU FOR YOUR RESPONSE.
You are required to bring along your vaccination certificate and pre-departure test result for verification by the authority when requested.
TERIMA KASIH ATAS MAKLUM BALAS ANDA
Anda diminta membawa bersama sijil vaksinasi dan keputusan ujian pra-perlepasan untuk pengesahan pihak yang berwajib.

OK

7. Please enter your current postcode. *
Sila nyatakan poskod semasa anda. *

47620

Cancel Submit



Ministry of Health Malaysia
Traveller's Card

Port of Entry
KLIA

Country of Departure
SINGAPORE

Name
FATHIAH BINTI MOHAMAD ZARAFI

MySJ ID
60101234567

Time Stamp
March 8 8:00 AM

IC/Passport No.
A123456

Address
F1 PARCEL F PUTRAJAYA

Pre-Departure Test
Submitted

IMPORTANT NOTICE:
Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.
Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).
All related cost for testing must be borne by you.

- A “blue” Travellers Card issued will allow you to go ashore in Malaysia Port.
- A “red” Travellers Card issued will not allow you to go ashore in Malaysia Port.

Help

Ministry of Health (Malaysia)
Travellers Card

Port of entry Country of departure

Name MYSJ ID

Arrival date & time IC/Passport No.

Address Pre-Departure test
Pending (Submit now)

Help

Ministry of Health (Malaysia)
Travellers Card
*Not Fully Vaccinated

Port of entry Country of departure

Name MYSJ ID

Arrival date & time IC/Passport No.

Address Pre-Departure test
Pending (Submit now)



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- If you are issued a “red” Travellers Card you will be able to sail with the ship.
- Those travelling from Singapore, if you selected “YES” to Travel to Malaysia at least 3 times a week, fully vaccinated travellers will receive a PURPLE Frequent Travellers Card.
- Frequent Travellers are required to submit the Traveller Form every 7 days.

IMPORTANT: Kindly note that the Malaysia Ministry of Health requirement on vaccination defers from Singapore Ministry of Health, all guests will have to follow Singapore cruise medical protocol.

We hope this guide has been helpful.

We look forward to seeing you onboard the Spectrum of the Seas.



IMPORTANT INFORMATION FOR MALAYSIA MySejahtera

TROUBLESHOOT

If you are fully vaccinated and have indicated so on the form but the Travellers Card issued is still RED, the app showing Partially Vaccinated or your D.O.B. is blank



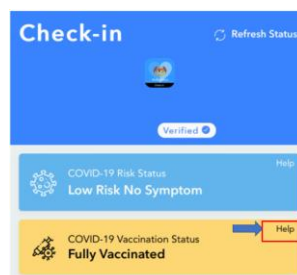
Kindly do the following:

On the Profile page, tab the 3 lines Menu on the top right.

Select “My Personal Details” under the settings menu. Update the Date of Birth (DOB).

Hit the Refresh button, it might take some time for the system to update your status, so keep that in mind if you are attempting to complete it on the cruise.

- After filling the form but you don't see the Travellers Card
- The Travellers Card should be on the Profile page. Tab on “Refresh” Button.
- Update MySejahtera to the latest version to use the latest features of the App.
- Ensure your COVID-19 Vaccination Status shows “Fully Vaccinated”, if not, click on the Help button, answer the questions, and upload your vaccination report.
- Make sure that you have the “Verified” badge on the Check-in/MySJ Trace Tab. If not, click on “Verify now” and verify your name and IC/Passport number are correct > “Confirm”. You will get the “Verified” badge after the verification.



- For IOS users, please follow these steps “Force Stop” your application> go to Setting> General> iPhone storage> MySejahtera application> Offload App. Delete My SJ app> Go to apps store and reinstall MySJ app.
- For Android users, please “Force Close” your application> go to device settings> applications & notifications> find MySj application> storage/date & cache> clear storage/data> open MySJ> go to your profile page > refresh your profile.
- If after trying these steps and the issue persist, kindly drop MySejahtera a message via Facebook or direct message them on Twitter.

Source: [Unable to get Travellers Card](#)